

# Finances & Forms

## Financial Counseling

The Cone Health Cancer Center has financial advocates available to answer questions about your insurance coverage, preauthorization requirements and Medicare.

The Financial Advocates will help you with the financial process until you receive your first treatment. After you begin your treatments, there are other staff members available to you for help.

You will be given information about HIPAA. The Health Insurance Portability and Accountability Act is a federal law designed to protect your medical information. There is a form for you to fill out after you have read the information.

<b>Financial Advocates</b>	
<b>Medical Oncology:</b>	Darlene Clark, 336-832-0752; Lanise White, 336-832-0892
<b>Radiation Oncology:</b>	Meredith Hobgood 336-832-0649
<b>Address:</b>	501 N. Elam Avenue, Greensboro, NC 27403
<b>Hours:</b>	Monday - Friday 8:00 am - 4:30 pm
<b>Website:</b>	<a href="http://www.conehealth.com">www.conehealth.com</a>

## Important Forms Information

If you need disability or family medical leave forms filled out because of treatments that you will be receiving at the Cone Health Cancer Center, please bring them to the registration desk. Our **Managed Care Department** will fill out this form for you and have your doctor sign it. The more written information provided, the faster the Managed Care Department will be able to process your forms.

- Good to Know**
- Forms can take seven to ten days to complete, bring forms in as soon as possible.
- Provide as much information as possible.
- Be sure to sign and date the form.
- Please write on a separate paper what date needs to be listed on the form.
- Include a note telling us how you want the form to be handled after your doctor completes it. Forms can be faxed, mailed or put in an envelope for pick-up at the front desk.
- Let us know the last day you were able to work.
- Indicate when you hope to return to work if you know.
- If you ever have ANY questions about ANY forms, please ask for help. We want you to understand all of the paperwork that you are given.
- If you need disability or family medical leave forms filled out before surgery, please take them to the front desk at your surgical office.

**IMPORTANT: Do not give the forms to your doctor or nurse!**

# Alight Foundation & Project Access

## Alight Foundation

**Program:** We provide limited assistance to the breast cancer patients with financial needs. We want each patient to have the best possible mental and emotional outlook and therefore focus on treatment and wellness. For example, funds may assist with the following:

- transportation costs
- wigs
- prostheses and other necessities
- some prescriptions
- rent
- COBRA or other medical insurance
- dental emergencies
- utilities
- limited medical expenses
- childcare costs



**Serves:** Breast Cancer patients being treated within the Cone Health Cancer Center

**Contact:** Darlene Clark, 336-832-0752; Lanise White, 336-832-0892

**Time:** Monday - Friday by appointment

**Location:** 501 N. Elam Avenue, Greensboro, NC 27403

## Partnership for Community Care

**Program:** Helps to provide comprehensive, quality health care and related services through a network of volunteer private physicians, pharmacies, and other health care related agencies. Partnership Community Care is here to eliminate health disparities and to improve the overall health and well-being of our community.

**Serves:** Uninsured adults 19 years or older in Guilford County

**Contact:** Jamie Alston, Program Manager

**Phone:** 336-235-0930 ext. 315 Fax: 336-235-0980

**Location:** 1050 Revolution Mill Dr. #4, Greensboro, NC 27405

**Time:** Monday - Friday 8:00 am - 5:00 pm (closed for lunch from 1:00 - 2:00)

**Cost:** None, but eligibility determination is required, you must provide these items at appointment: Picture ID, Social Security Card (if applicable), Proof of income which may include: income tax form, prior month's check stubs, statement written on company letterhead, bank statements, award letters, including but not limited to: social security benefits award letter, child support letter, Medicaid denial letter, written statement from person or agency assisting with living expense

**Language:** English, Spanish, Vietnamese (interpreters available)



I learned that courage was not the absence of fear, but the triumph over it.  
The brave man is not he who does not feel afraid, but he who conquers that fear.

*Nelson Mandela*

***Speaking to a local, certified survivor peer mentor will help with practical coping tips as well as easing your fears. Tell your nurse navigator if your interested!***

# Department of Social Services & Social Security

## Department of Social Services

**Program:** Helps you apply for Medicaid and food stamps and other assistance.  
**Process:** You will need to fill out an application. The application may be picked up and then mailed, or you can fill it out while you wait and then see a social worker the same day. If you are staying, we suggest you arrive at or before 8:00am.

You will need to have the following items with you to complete the application:

- valid picture ID
- certified birth certificates or other proof of citizenship
- proof of residency for the state of North Carolina
- Social Security card or proof of application
- income verification for the month prior to month of application
- current bank statements and other financial statements

**Phone:** 336-641-3000  
**Address:** 1203 Maple St., Greensboro, NC 27405  
**Hours:** Monday - Friday 8:00am - 5:00 pm  
**Cost:** None but eligibility determination required  
**Languages:** Spanish



## Social Security

**Program:** Will help you determine eligibility for any of the Social Security programs.  
**Serves:**

- retirees
- people ages 65 or older
- disabled

**Phone:** local number: 1-877-319-3075 • national toll free: 1-800-772-1213  
**Address:** 6005 Landmark Center Blvd., Greensboro, NC 27407 (Wendover and I-40)  
**Hours:** Monday - Friday 9:00am - 3:00 pm (closed on holidays)  
**Website:** [www.socialsecurity.gov](http://www.socialsecurity.gov)  
**Languages:** 15 languages



# The Salvation Army

**Programs:      Emergency Financial Assistance**

Helps with past due/disconnection/eviction notices. **NO** funds for deposits.  
You must have:

- a valid, current picture ID
- Social Security cards for all household members (**NO** copies)
- past due/disconnection/eviction notice with you
- proof of all income; pay stubs, SSI, disability, child support

**Food Assistance & Clothing Assistance**

You can only receive food once every three (3) months.

You can receive a clothing voucher once every three (3) months for nine (9) months. After this, you can receive one every six (6) months.

To receive food & clothing you must have the documents below:

- valid, current picture ID
- Social Security cards for all household members (NO copies)
- proof of all income: pay stubs, SSI, disability, child support

**Serves:** Adults 18 years or older in Guilford County

**Phone:** 336-273-5572

**Address:** 1311 S. Eugene St., Greensboro, NC 27406

**Hours:** Emergency Financial Assistance: Mon - Fri, 7:30 am - accepts first 5 people  
Financial Assistance/Foreclosure Prevention: **by appointment only**

336-235-0368

Food: Tuesdays and Thursdays 8:30 am - accepts first 20 people

Clothing: Tuesdays and Thursday 9:00 am -12:00 pm

**Hours for services may change periodically**

**Languages:** possible, please call ahead



*The first time you come to The Salvation Army for any assistance, you do not need a referral.  
Anytime after the first time, you **MUST** have a referral.*

# Consumer Credit Counseling & AARP Health

## Consumer Credit Counseling

- Program:** This program provides debt and consumer counseling for all people who need financial assistance. Each session is one-on-one and lasts approximately one hour. The program also offers free classes called “Smart Sense” every month. All classes and counseling sessions are provided by certified financial counselors.
- Phone:** 336-373-8882
- Address:** 315 E. Washington St., Greensboro, NC 27401
- Hours:** Monday - Friday 8:30 am -5:00 pm
- Cost:** First session free, additional sessions percentage based, not to exceed \$30



## AARP Health

- Program:** Makes available a range of health products and services at discounts, including options for comprehensive or complementary health insurance, dental and long term care insurance, and discounts on prescriptions, vision and gym memberships. AARP does not offer these plans, nor do they recommend a particular one. However, they do provide free information from top companies so you can choose confidently and feel better about the road ahead.
- Serves:** Ages 50 and older
- Phone:** 1-866-894-6032 • En Espanol 1-800-822-0246
- Address:** P.O. Box 1017, Montgomeryville, PA 18936
- Hours:** Monday - Friday 7:00 am - 11:00 pm, Saturday 9:00 am - 5:00 pm
- Website:** [www.aarphealthcare.com](http://www.aarphealthcare.com)
- Cost:** Depends upon the service
- Languages:** Spanish

